

WORKING TOGETHER

RESOLVING CONFLICT



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CHAPTER 1

WHAT IS CONFLICT?

When you work in a group, you get to spend time with others. You learn from each other, too. But at times, you will experience **conflict**.



A photograph of two young women, one with blonde hair and one with dark hair, both smiling. They are holding a colorful model of a DNA double helix. The blonde woman is on the left, and the dark-haired woman is on the right. They are both looking at the camera. The background is a plain, light-colored wall. A large, semi-transparent red watermark with the word 'Preview' is overlaid diagonally across the image.

Conflict can happen when people don't agree. It can also happen when something goes wrong. But you can work to prevent and **resolve** conflict. It just takes some **teamwork** and **communication**.

CHAPTER 2

PREVENTING CONFLICT

One way to prevent conflict is to be **patient**. Erin says she doesn't like Tyler's idea for their project. Tyler wants to talk back right away. But he takes a deep breath. He thinks about a nice way to respond.





Bella and Harry are building a robot. Harry doesn't understand the instructions. Bella stays patient. She shows **empathy**. She tells Harry she was confused at first, too. She helps explain the steps.



You may have to work with someone you don't get along with. Ari is shy. She thinks Lila is **outspoken**. They are paired up to work together. But they put their differences aside. They communicate and work together.

SHARED GOALS

If you don't get along with a group member, remember that you have the same **goals**. You both want to finish your project and do a good job.

